

Hospitality Speaks!

My job, how I got it, and where I'm heading

Video Series Worksheet: Paul Paz - Waiter

1. What did Paul do before becoming a waiter? How old was he when he switched career paths?
2. What's the difference between "service" and "hospitality"?
3. When he started his own business teaching service how many books did he write?
4. What kinds of things does he need to know when working in a restaurant?
5. What kinds of intersecting job booths did he see at the Food Show?
6. What does emotional intelligence mean?
7. What kinds of things should you learn now for a career in hospitality?
8. What Martin Luther King Jr. quote does Paul follow? "All labor that uplifts humanity should be done with painstaking _____ and _____."
9. What does Paul want you to strive for?
10. Where was Paul's dad from?

